

# Madhura Londhe

## DATA SCIENTIST

madhura.vlondhe@gmail.com

514-559-4953

[linkedin.com/in/madhuralondhe](https://www.linkedin.com/in/madhuralondhe)

<https://github.com/MadhuraLondhe>

I am passionate about seeking an opportunity in data science because I have enjoyed data analysis since a very young age. I intend to leverage my background in customer service and my technical data skills to identify meaningful insights to the organization I am going to work for.

## SKILLS

Python, R, SQL, Hypothesis Testing, A/b Tests, Parametric and non-Parametric tests, Matplotlib, Plotly, Seaborn, Tableau, Supervised and unsupervised learning, Hadoop, Spark, Hive, Microsoft Office

## EXPERIENCE

---

### Customer Service Advisor | Teleperformance Canada

JULY 2020 – JULY 2021, AUG 2019- NOV 2019, TORONTO, ON

- Resolved all customer inquiries and issues in a timely manner by taking specific actions and ensuring first call resolution
- Promoted and offered products and services by consulting, gathering information and evaluating customer needs
- Addressed 30 customer calls daily with more than 80% quality scores

### Research Associate | Transparency Market Research

SEP 2017 – MAR 2018, PUNE, INDIA

- Performed secondary research for global market dynamics and market trends
- Analyzed data for market forecast and competitive landscapes
- Worked on client and syndicate reports for global trends

## EDUCATION

---

### BrainStation | Diploma Candidate, Data Science

JULY 2021 – OCT 2021, ONTARIO, CA

### Institute of Chemical Technology | Master of Technology in Green Technology

JUNE 2015 - 2019, MUMBAI, INDIA

### Savitribai Phule Pune University | Bachelor of Technology in Biotechnology

JUNE 2011 - 2015, PUNE, INDIA

## PROJECT

---

### Analyze Usage of Electric Vehicles and Charging Stations | Data Scientist

JULY 2021 – OCT 2021, BrainStation

Analyzing usage of electric vehicles and charging stations in Washington state, U.S.